

Project Name:

Management of patients with Neuroendocrine Tumours (NETs) in Wales with care closer to home utilising patient reported outcomes to facilitate the appropriate delivery of care.

Joint working project summary:

The aim of this project was to establish and implement a patient reported outcome measure (PROM) online solution for patients with NETs based on the functional and technical requirements set out in Cardiff and Vale University Health Board (CAVUHB) PROMs specification.

Outcomes achieved by this project:

- Paper PROMs converted to digital multilingual platform.
- Automated emails sent to patients to complete PROMs via link.
- Key clinical staff receive emails based on patient responses, allowing for a smooth triaging process without delay.
- Patients sent automated links to signpost them to self-management/informative sites specific to their symptoms.

Time Frame: September 2022 – December 2024