

**Project Name:**

Gastroenteropancreatic Neuroendocrine Tumour Service Reconfiguration at Freeman Hospital, Newcastle

**Joint working project summary:**

The joint working project involves the development of an active NET database at Freeman Hospital, Newcastle to subsequently allow an audit of patient care which will support the accreditation, implementation and ongoing activities associated with securing ENETS Center of Excellence (CoE) status.

**Objectives:**

The aim of the joint working project is to combine skills and resources to facilitate the accreditation, implementation and ongoing activities associated with ENETS CoE status:

- Construction of a database for patients with neuroendocrine tumours. Interrogation and analysis of data from this database with a view to audit in keeping with data required for ENETS CoE
- Audit adherence to ENETS guidelines for patient treatments in keeping with criteria in ENETS CoE
- Share template database with other neuroendocrine tumour centres wishing to put in place a database to audit patients in keeping with ENETS CoE
- Plan and implement neuroendocrine tumour educational meetings with referring centres
- Develop and implement a qualitative questionnaire to review patient experience and satisfaction of the current neuroendocrine tumour service

**Expected patient outcomes for this project:**

- Ensure patients are receiving the best standard of care by auditing patient management against nationally agreed guidelines
- Identification of appropriate patients with neuroendocrine tumours to improve access to clinical trials and innovative medicines
- Increased patient experience and satisfaction of the neuroendocrine tumour service and improve service development

**Anticipated benefits for the NHS:**

- To support the goal to attain ENETS CoE status
- Gather data to provide information to help service configuration for patients with neuroendocrine tumour to enable achievement of high quality, consistent patient care for these patients
- Analysis of patient pathway data with the aim of reducing the number of patients with a delayed diagnosis and treatment (according to NHS targets)
- Strengthen and develop links with referring centers through educational meetings and increase referral of appropriate patients for treatment enabling equity of access to treatments across the region

**Anticipated benefits for Ipsen:**

- Improved professional relationship and trust between the NHS and company
- Facilitate the sharing of best practice with other centers seeking to develop and improve their neuroendocrine tumour service

Project Start Date & Duration: September 2018, 18 months

Extended following agreement by both parties to March 2023 due to COVID-19

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September 2023