

PRIVACY NOTICE

Institut Produits Synthèse (IPSEN) AB ("Ipsen") informs you that it operates a database including, in particular, the personal information you provide when reporting adverse events to Ipsen, in accordance with the applicable health legislation regarding pharmacovigilance, as well as medical information you request from Ipsen, in relation to the products it commercializes. Ipsen will be the data controller with respect to the processing of such personal information.

INFORMATION COLLECTED

The personal information collected only relates to the data that is indispensable for appreciation of the medical inquiry.

The data we collect and store about you in the database may include the following:

- Initials
- First and last name
- Title
- Personal contact information (email address, phone number, postal address, fax number, Skype account)
- Professional contact information (company, email address, phone number, postal address, fax number, Skype account)
- Degree
- Specialty
- National Identifier
- Patient Data Collection System Number
- Patient ID Number
- Date of birth
- Age
- Gender
- Relevant Health data

PURPOSE OF STORING INFORMATION

Your data will be used by Ipsen for its legitimate interests to manage the cases of adverse events presumably related to Ipsen or its affiliates' products and/or to respond to your inquiries in relation to such products. We store this information so that Ipsen complies with the legal obligation and the legitimate interests of Ipsen of managing compliance and requests.

SECURITY

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, Ipsen and its third party service providers have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect.

DATA RECIPIENTS

Information related to you will only be accessed by authorized employees at Ipsen.

Only those employees with a relevant and tangible need to see your information will have access to it i.e. this is not an “open” database accessible by everyone in the Ipsen organization. All employees wishing to use the system must have a valid reason to do so.

Information related to you may also be made available to key third parties who work with Ipsen so as to help them manage the data centralization and hosting.

DATA TRANSFERS

If you are located inside the European Union, please note that your personal information can be transferred outside of the European Union for hosting purposes. Such transfer is conducted in compliance with applicable laws. Ipsen has either signed contract clauses issued by the European Commission with its service providers located outside the European Union and/or verified the service providers’ Privacy Shield certification.

YOUR RIGHTS REGARDING YOUR INFORMATION

You have rights to request from Ipsen access to, rectification, erasure of the information held on you, restriction of the processing of your personal data, to object to such processing as well as the right to data portability.

These rights can be exercised by writing to us at dataprivacy@ipsen.com.

TERM OF RETENTION

Your information will be retained for 1 year (if you are a patient or a member of the public) and 5 years (if you are a health care professional or other provider).

YOUR RIGHT TO COMPLAIN

If you are dissatisfied with Ipsen’s use of your personal data or Ipsen’s response to any exercise of your rights, you have the right to complain to your local data protection authority.

HOW TO CONTACT US

If you have any questions or comments about this Privacy Notice, please feel free to email us at dataprivacy@ipsen.com.